## **Recommendations: Fundraising (III)**

## Establish unambiguous hierarchy of responsibilities

- Who is responsible for what, when?
- Add metrics

## Redefine CEO role; i.e.

- Chief Closing Officer
- Chief Relationship Officer
- Chief Cheerleading Officer

## **Critical focus required in Board development**

- Chairman's job to increase size and heft of Board
- Understanding of Board's "skill gaps"
- Delegating others on Board to work with staff



Metro New York and Western New York HBS COMMUNITY PARTNERS

